

SAYV ANIMAL ORGANIZATION SPAY AND NEUTER INSTRUCTIONS

APPLIES TO ALL SPAY/NEUTER VETS AND LOCATIONS

SAYv will set up all spay/neuter appointments. **You cannot call/contact the vet for any reason.** If you have any questions or concerns, please notify the SAYv team. We will get in trouble if this rule is not adhered to and you will be charged a fee.

BEFORE THE SURGERY

- Please let us know if your foster is sick several days prior to surgery (if they are sick the surgery cannot be performed)
- Please remind us if your foster pet is on any medications, vitamins, injections, etc.
- No food or water after 10pm the night before surgery

There is a cancellation fee which will be passed onto fosters or foster-to-adopters (we can cancel if it's far in advance but last minute/same week cancellations are an issue). The same applies for a late fee - you have to arrive on time for both drop off and pick up or a fee will be charged. This is a fee that you will be responsible for paying if you are late or cancel less than 72 hours beforehand. There are no exceptions.

THE DAY OF

- When you walk in or arrive, please state very clearly what animal(s) you are bringing (using the SAYv names) and state you are there for SAYv Animal Organization (pronounced "save"). An example - "Hello, my name is Sally and I have Lucky for SAYv Animal Organization."
- Please don't mention adoption etc. - you are a FOSTER for SAYv until adoption has been officially finalized. If you've changed the name(s) of the animal(s) you're bringing please refer to them using their SAYv Animal Org name(s). If you are unsure of their name(s) let us know and we can update you. The discount is for animals under the care of SAYv and animals are still part of SAYv until adoption is finalized (even if you will be adopting).
- **Please be respectful and kind to the vet staff and personnel. They are doing a lot to help us SAYv animals and they deserve to be treated with respect.**

SAYV ANIMAL ORGANIZATION SPAY AND NEUTER INSTRUCTIONS

THE DAY OF (CONTINUED)

- Please don't mention adoption etc. - you are a FOSTER for SAYv until adoption has been officially finalized. If you've changed the name(s) of the animal(s) you're bringing please refer to them using their SAYv Animal Org name(s). If you are unsure of their name(s) let us know and we can update you. The discount is for animals under the care of SAYv and animals are still part of SAYv until adoption is finalized (even if you will be adopting).
- If you have received a microchip from SAYv, please bring the microchip with you and leave it with the animal(s) when you drop it/them off. **If you forget the SAYv chip there is unfortunately a fee.** This causes a massive inconvenience for us.
- Cats only
 - Cats must be in separate labeled crates with name and "SAYv." (you can tape down a piece of paper to the carriers)
 - Try to ensure that cats use the litter box before leaving for surgery.
 - Ensure that the cat(s) are placed into carriers prior to exiting your home and getting into the car. Ensure the crate door is closed. Do not open the carrier in your car, especially if the car door is open.
- Dogs only
 - Be prepared to take your leash and collar back with you when you drop off. Bring it with you for pick up. They will not hold onto it for you. If someone else is picking up please remind them and ensure they have a leash and a collar (preferably a harness)
 - Please do not let your foster dog out of your house until the leash and collar (preferably harness) are secured and the leash is in your hand. When dropping off your foster dog, don't fully open the car door until the leash is in your hands. Be very mindful that dogs will often try to run when they are scared.
 - If you have a foster dog that isn't dog friendly please notify the vet staff.
 - Make sure dogs are walked prior to arriving at the clinic, and ensure that they go to the bathroom prior to arrival, once tranquilized they will have little to no ability to control their bowel movements. A good walk before will prevent a mess on your foster pet and the vet staff.

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MISCELLANEOUS

- Please send photos of any paperwork that you receive after spay/neuter ASAP to your respective group chat (text or Facebook).
- If you are foster-to-adopting (FTA) you have to purchase an e-collar or cone. These can be purchased on Amazon or most local pet stores. If you're a foster (not foster to adopt) please let us know if you have a cone or e-collar that you can use, if not please consider posting on **local social media groups or Nextdoor asking for one from a neighbor. If not, please let us know so we can order you one (ordering will take several days so we need to know at least 5 days in advance)**. The pup/kitty should have the cone on any time that he/she can't be directly observed. If your foster pet is being supervised it doesn't need the cone on but if left alone we recommend a cone. The cone prevents licking and infection on the incision. SAYv cannot be financially responsible for incision issues post-surgery if issues are due to fosters' inappropriate observation/management or lack of cone use. If issues arise and an incision opens because a cone wasn't left on, you will have to pay for any and all medical costs associated with fixing this issue. If you have multiple foster pets, monitor them for suckling or bathing each other. No active play for at least 72 hours.
- DOGS ONLY: If you use a potty band it cannot be one that covers or interferes with the incision. This increases the chance of infection.
- If you have any questions after the procedure let us know and we can call the vet (do NOT call them directly - everything needs to go through SAYv).
- Expect them to be drowsy the first day and please let us know if you observe any other issues.
- The SAYv team sends authorizations to vet partners ahead of time for each appointment. You cannot add procedures/services to our bill without our permission.
- **Do not call, email, message or contact the vet partners for any reason - all communication must go through SAYv. Any questions, comments, concerns need to go through the SAYv team.**

SAYV ANIMAL ORGANIZATION SPAY AND NEUTER INSTRUCTIONS

ADDITIONAL GUIDELINES FOR POST-SURGERY CARE

Diet

Do not feed your pet for the first 2 hours after arriving home. After this short wait, a small meal and a small amount of water (about ½ a normal-sized meal) can be offered. The regular diet may resume the next day. It is normal for your pet (excluding very young puppies and kittens) to refuse food for 24 hours post-surgery.

Exercise

It is imperative that your pet's activity be restricted for 10 days post-surgery. No running, jumping, playing, or stair climbing as this may cause the incision to open. Short leash walks are recommended for elimination only. Pets should be kept indoors where they can stay clean, dry and warm.

Elimination

It is normal to not have a bowel movement for several days post-op. This is fine as long as your pet is acting normal in all other respects. Urination should resume within 12-24 hours post-op.

Weakness

Weakness after anesthesia and surgery may last for a few days post-op. After that, normal strength and activity should be evident. Please seek immediate medical attention if your pet is unable to stand, has gums that look pale, or has continuous bleeding from the incision site.

Incision

External sutures were not used in today's procedure. The incision was closed with surgical skin glue. Your pet may want to lick at the incision area. An "E" collar may be purchased at any big-box pet store if your pet is persistent in licking. Check the incision site once or twice daily to make sure it is healing without complication. Check for redness, swelling or discharge. A slight amount of redness or clear discharge may be normal for a few days post op.

You should not bathe the animal for at least 10 days after the surgery date.

If pain medications were dispensed please give the first dose the evening of the appointment. All pain medications should be given with food to avoid an upset stomach.

SAYV ANIMAL ORGANIZATION SPAY AND NEUTER INSTRUCTIONS

CLINICS AND LOCATIONS

Below are instructions for individual spay/neuter locations that are part of the approved SAYv Animal Organization network.

PLEASE NOTE: For foster-to-adopters, if you want to use Cobb & Co., Oak Elm Animal Hospital or Shelter Veterinary Solutions, \$150 will be added to your adoption fee due to the higher fees that we are charged at these locations.

Reminder: you are not to schedule, contact or call our vet partners for any reason.

ADOPT NAPERVILLE

adoptpetsshelter.org

425 Industrial Drive, Naperville, IL 60563

Drop off: 9am - 9:30am

Pickup: 3pm - 4pm

***NOT CURRENTLY
ACCEPTING
APPOINTMENTS***

CATNAP FROM THE HEART

catnapfromtheheart.org

1101 Beach Ave., La Grange Park, IL 60526

*Only does spay/neuter for cats and only neuter for dogs

Drop off: 8am - 9am

Pickup: 3pm

They may call you earlier to let you know they are finished and can be picked up. When you drop off they will let you know of instructions for pickup if there's anything unique.

SAYV ANIMAL ORGANIZATION SPAY AND NEUTER INSTRUCTIONS

COBB + CO. VETERINARY CLINIC

cobb.vet

790 Summit St., Elgin, IL 60120

Drop off: 7:30am - 7:50am

Pickup: Technician will call you (usually around 4pm ish)

Unique day of surgery instructions/info:

- Please allow 10-15 minutes to check in your foster pet for their procedure.
- When you arrive, please call 847-741-6770 from the parking lot and remain in your vehicle.

\$150 additional fee for adopters that want to spay/neuter here

FOX VALLEY ANIMAL WELFARE LEAGUE (FVAWL)

fvawl.org

11 John St., Suite 1611, North Aurora, IL 60542

Drop off: 7:30am - 9am

Pickup: 4pm

PAWS CHICAGO

pawschicago.org

3516 W. 26th St., Chicago, IL 60623

Dogs and puppies

Drop off: 6:45am - 7:45am

Pickup: 3pm (unless advised otherwise)

Cats and kittens

Drop off: 9am - 10am

Pickup: 4pm (unless advised otherwise)

SAYV ANIMAL ORGANIZATION SPAY AND NEUTER INSTRUCTIONS

OAK ELM ANIMAL HOSPITAL

oakelmanimalhospital.com

1445 E. Oakton St., Suite A, Des Plaines, IL 60018

Drop off: 9am - 9:30am

Pickup: 4pm - 5pm

\$150 additional fee for adopters that want to spay/neuter here

PAWS FOR A CAUSE

pcvetcare.org

1620 Bond St., Naperville, Illinois 60563

Dogs and puppies

drop off: 7am

Pickup: 3pm

Cats and kittens

Drop off: 7:30am

Pickup: 4:30pm

Unique day of surgery instructions/info

- When you arrive please remove all leashes, harnesses and collars and ensure that those items are brought with you when you pick up your foster pet. If you are bringing a dog, if you have a slip lead please bring that as well (if not that's fine they will send you home with one and charge us \$3).
- When you pick up your foster pet(s), there is a door on the right-hand side right when you walk in the main doors. This is where pick-ups will be.
- If you are picking up a dog and a cat please arrive at 4:30pm.

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PREMIER PAWS VETERINARY SERVICE

premierpaws.com

BURBANK

7900 Lavergne Ave, Burbank, IL 60459

LOCKPORT

16935 W. Bruce Road, Lockport, IL 60441

JOLIET

950 NE Frontage Road, Joliet, IL 60431

Drop off: 7:45am

Pickup: 2:30pm - 3pm

SAFFORD VETERINARY SERVICES

saffordvets.com

4287 Eldamain Rd, Plano, Il 60545

Drop off: 9am

Pickup: 3pm

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SHELTER VETERINARY SOLUTIONS

shelternetsolutions.com

3657 N Kedzie Ave, Chicago, IL 60618

Drop off: 7am - 7:30am

Pickup: 2pm - 3pm (times vary - they will let you know upon drop off, but plan for 2pm to 3pm)

Unique day of surgery instructions/info

- Please ring the doorbell at the front of the front of the building at the corner of Waveland and Kedzie

\$150 additional fee for adopters that want to spay/neuter here

SNIP SOCIETY

snipsociety.org

1715 Glenwood Ave, Joliet, IL 60435

Cats

Drop off: 8am - 8:30am

Pickup: 4:30pm - 5:30pm

Dogs

Drop off: 7:30am - 8am

Pickup: 4:30pm - 5:30pm

Unique day of surgery instructions/info

- The surgeon will determine the surgical order based on species, sex, size and overall health condition, the order in which you arrive does not have any influence on the surgery order.
- If you add services at drop off you will be responsible for paying for the services.
- Sometimes your foster animal may be ready before the usual pick-up window time. They will contact us and let you know if your foster pet will not be ready during the regular pick-up time.

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SOUTH SUBURBAN HUMANE SOCIETY

southsuburbanhumane.org

21800 Central Ave., Matteson, IL 60443

Drop off: 7am - 7:30am

Pickup: 3pm

Unique day of surgery instructions/info

- Be prepared to sign an authorization form on SAYV's behalf. As a reminder, you are not to add or change services unless we have directly instructed you to.

TREEHOUSE HUMANE SOCIETY

treehouseanimals.org

7225 N. Western Ave., Chicago, IL 60645

Dogs and puppies

Drop off: 8am - 8:30am

Pickup: 3:30pm - 4:30pm

***NOT CURRENTLY
ACCEPTING
APPOINTMENTS***

Cats and kittens

Drop off: 8am - 8:30am

Pickup: 5pm - 5:30pm

Unique day of surgery instructions/info

- There is a parking lot as well as free parking around the facility if their parking lot is full
- The surgery entrance is not the same as the shelter entrance – the surgery entrance is located toward the back of the parking lot